

Certificate of Registration

ARTIFICIAL INTELLIGENCE MANAGEMENT SYSTEM - ISO/IEC 42001:2023

This is to certify that:

CM.com Netherlands B.V.
Konijnenberg 24
Breda
4825 BD
The Netherlands

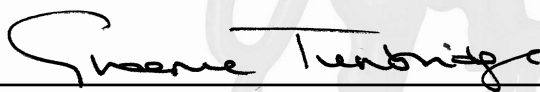
Holds Certificate Number:

AIMS 826622

and operates an Artificial Intelligence Management System which complies with the requirements of ISO/IEC 42001:2023 for the following scope and statement of applicability (SoA):

Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for midsized organizations for the purpose of customer service and marketing automation. Statement of Applicability Version 1, 2025-04-09

For and on behalf of BSI:


Graeme Tunbridge, Senior Vice President Global Regulatory & Quality

Original Registration Date: 2025-12-17

Latest Revision Date: 2026-05-07

Effective Date: 2025-12-17

Expiry Date: 2028-12-16

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Location	Registered Activities
CM.com Netherlands B.V. Konijnenberg 24 Breda 4825 BD The Netherlands	Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for mid-sized organizations for the purpose of customer service and marketing automation.
CM.com Netherlands B.V. Burgemeester Stekelenburgplein 199 Tilburg 5041 SC The Netherlands	Producer, provider and user of AI systems using Agentic Retrieval-Augmented Generation including third party (closed-source) foundation models, finetuned (open-weights) foundation models, pretrained models, collaborative filtering techniques as part of the Engagement Platform intended for mid-sized organizations for the purpose of customer service and marketing automation.



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This certificate does not authorize the labelling of products, processes and services.
This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

Information and Contact:
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